Universal social protection floors – a minimum the world is too rich not to have

by Frank Hoffer

The problem of capitalism is not its wealth-creating capacity, but its inability to share it. A global economic system that produces incredible wealth, but cannot ensure “zero hunger” on this planet is deeply flawed. Markets lacking the visible helping hand of democratic and accountable governments are producing socially undesirable, and most likely unsustainable, outcomes.

The most successful – and actually the only – way to provide universal minimum social protection in modern societies is the welfare state that guarantees basic rights for those in need, and is financed through compulsory payments (contributions or taxes) by all members of society according to their abilities. Systems might be organised in different ways, but at the end of the day all systems are based on the capacity and willingness of governments to impose on their citizen obligatory solidarity with the poorer members of society.

It is impossible to protect the poor through voluntary social security systems and it proved very difficult to extend contributory social security systems beyond the formal economy. Recognizing how few advances were made to move from informal labour markets to rights-based employment in many developing countries, it became increasingly clear that progress in extending coverage requires new decisive and innovative state policies to extend social security coverage. Following intensive debates at national and international levels, and at the International Labour Conference (ILC) in 2012, the International Labour Organisation (ILO) adopted the new Social Protection Floors (SPF) Recommendation1 (“the Recommendation”) stating that universal social security coverage is necessary, desirable, and possible:

“… social protection floors … should comprise at least the following basic social security guarantees:

a) access to a nationally defined set of goods and services, constituting essential healthcare, including maternity care, that meets the criteria of availability, accessibility, acceptability and quality;

b) basic income security for children, at least at a nationally defined minimum level, providing access to nutrition, education, care and any other necessary goods and services;

c) basic income security, at least at a nationally defined minimum level, for persons in active age who are unable to earn sufficient income, in particular in cases of sickness, unemployment, maternity and disability; and

d) basic income security, at least at a nationally defined minimum level, for older persons.”

However, recognising that a system solely for the poor tends to be a poor system, the Recommendation endorses the ILO’s concept of simultaneously pursuing the vertical and horizontal extension of social security. Members should:

“(a) prioritize the implementation of social protection floors as a starting point for countries that do not have a minimum level of social security guarantees,

(b) seek to provide higher levels of protection to as many people as possible, reflecting economic and fiscal capacities of Members, and as soon as possible.”

SPFs are not designed as stand-alone anti-poverty measures, but as social rights that are a first step towards comprehensive social security provisions at least at the level of the ILO’s Social Security (Minimum Standards) Convention, 1952 (No. 102). Embedding social floors in an overall concept of solidarity avoids the antagonistic split between beneficiaries (the deserving poor), and taxpayers, and opens the opportunity for broad-based political support and ownership.

Ultimately social reforms do not happen because they are somehow necessary, possible, and desirable, but because the poor demand them and the elites are worried that the patience of the subordinated might come to an end. The deep global economic crisis has shaken the dogmatic beliefs and naïve confidence in market fundamentalism. There is therefore a window of opportunity. The current obscene levels of inequality are unsustainable. In addition, the electoral successes of governments that implemented large-scale cash transfer programmes in countries such as Brazil or India, also contributed to the growing popularity of SPFs among policy makers. In short, it might be an idea whose time has come.

The Recommendation strongly builds on the positive experiences and innovations of many middle-income and developing countries such as Brazil, Ghana, India, Namibia, or Thailand. It combines the European tradition of rights-based social security with the innovative experience of large-scale cash transfer programmes such as the Brazilian Bolsa Família, or employment guarantees such as the Indian Mahatma Gandhi National Rural Employment Guarantee Act (NREGA). No other ILO social security standard has been based to a similar extent on the practical experiences of countries from all parts of the world. This gives it a great potential to be applied universally.

The vast majority of countries – certainly the G20 representing 85 per cent of the world’s population – has reached the level of economic development to provide social protection to its citizens. These countries have no “economic excuse” to leave part of their population in extreme poverty. Even for the least developed countries, as ILO research² has shown, a basic so-
cial security floor is not out of reach. However some countries might need international solidarity and transfers to complement their own efforts, something wealthier countries might want to do not only out of altruism, but also to slow down the migration pressures from countries that are unable to provide even the most basic income security for their people. The Recommendation not only defines desirable policy goals, but provides guidance on how to achieve them. Article 3 of Recommendation 202 offers a comprehensive list of policy principles that can be summarized in five major points:

- the State has the primary responsibility to guarantee universal social protection for all;
- benefits shall be a universal right provided on a non-discriminatory basis;
- systems need to be well managed, accountable, and based on sufficient progressive taxation to ensure overall financial solidarity and sustainability;
- there need to be targets and timeframes for progressively achieving universal coverage; and
- people need to have voice and representation through cost-free individual complaint mechanisms, as well as through collective organizations.

Recommendation 202 rejects a paternalistic top-down approach of the State, as well as romantic self-help illusions. It identifies the primary responsibility of the State to create the rules and conditions, but deliberately avoids a determination as to whether the schemes should be run by the State, by local communities, mutual assistance schemes, or private insurance companies. It avoids an ideological presumption that either the State or the market is per se superior to deliver on the social floor. The ILO has taken the pragmatic view that what matters most are the outcomes. Whatever works to deliver basic social guarantees effectively and efficiently to all is a good SPF.

Successful social protection policies require broad public support. A labour standard adopted at the ILC is probably the most transparent and inclusive process that currently exists in the global multilateral system. The ILO is much more democratically structured than the World Bank or the IMF which are controlled by the industrialised countries under the leadership of the United States. Furthermore, the ILO is the only international organisation that provides non-State actors with an institutional voice. Contrary to all other forums where consultations are undertaken with a selective group of NGOs but decisions solely taken by governments; at the ILO both workers’ and employers’ organisations have actual voting rights.

However the delegates at the ILC recognised that in addition to traditional tripartism, successful social protection policies require the inclusion of all relevant organisations representing the people concerned and requested that “…Members should regularly convene national consultations to assess progress and discuss policies for the further horizontal and vertical extension of social security.”

Recommendation 202 will ultimately only make a difference to people’s lives if it is taken up at national level. The call on governments for an inclusive national consultation process with all relevant stakeholders is a suggestion to create, at national level, the broad coalition that is needed for overcoming political resistance against extension and to increase governments’ accountability that commitments to increase social security coverage are followed by action, and real results.

Being strong and passionate advocates for a universal social floor at the ILO, the trade unions put the interests of all workers and their families above the interests of their narrower membership base. If trade unions want to stop the erosion of the formal economy, and the rise of the precarious and informal economy, then they have to organise and represent all categories of workers. And they have to address the problems and issues that are central for these workers. The SPF is an opportunity for trade unions to become a more inclusive movement and to mobilise and organise informal economy workers. It is also a great opportunity to empower informal economy workers who are the most brutally exploited. Providing people with some basic security strengthens their ability to organise and stand up against employment practices that deny any form of respect, decency, and human dignity.

Whether the SPF Initiative remains another piece of paper, or will make a difference, will ultimately be decided by the commitment of organised labour to fight for it. The organised voice of the working people alone might not be sufficient to achieve universal SPF, but without a labour movement fighting for it, it will assuredly not happen. Historically, progressive social policy has seldom happened without the pressure of organised labour. The SPF is a chance for the labour movement to broaden its base, and a strong labour movement is the best chance for the SPF to become a reality for all. A win-win opportunity labour must not miss.


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